



Parenting and adult education directory

Autumn Term September-December 2024



Welcome

The Parenting and Adult Education Team is part of the Early Help & Children and Families Service at Tower Hamlets. We co-ordinate everything from courses to job opportunities for families with children aged from 19 years old (up to 25 years for those with Special Educational Needs and Disabilities).

We help you take those early steps into parenting and education, including:

- resources to boost your understanding and knowledge
- · access to education and training
- future job opportunities

Most of our courses at Family Hubs & Children and Family Centres come with free crèche services. That means you can bring your child along and they'll be looked after by our experienced team, while you focus on learning. Just keep in mind that spaces are limited and given on a first-come, first-served basis, and the crèche is available for children aged 6 months to 5 years old.

Have a look at our directory for all the details on what we offer, including course content, schedules, eligibility, and how to sign up. We offer both in-person and online programmes and courses to fit your busy schedule. Our online programmes are perfect for those days when you can't make it to a specific time or place.

If you have any questions, don't hesitate to reach out to the Parenting Adult Education Team. We're here to help you and your family thrive.

PAE@towerhamlets.gov.uk

If you or your child needs additional support throughout our courses, please contact our team so that we can make a plan together for how we can best support you.



Contents

S.	upporting you through pregnancy and preparing to become a parent Understanding Pregnancy, Labour, Birth, and your baby Mellow Bumps	6
Su	Understanding your baby Understanding your pre-term or sick baby in hospital Understanding your pre-term or sick baby at home Baby and Us Empowering Parents Empowering Communities EPEC Raising Happy Babies Understanding your child 0-19+ years old (main course) Triple P Baby / Triple P Baby online Incredible Years Pre School-Age 1-5 years old Mellow Parenting Babies/Toddlers	8-11
•	Understanding your teenager's brain (short course) Being a Parent Empowering Parents, Empowering Communities (EPEC) 1-3 years of Being a Parent 1-3-Year-Old Empowering Parents Empowering Communities EPE Incredible Years Age 3-12 years old Strengthening Families Strengthening Communities (SFSC) Triple P group Triple P teen Managing Challenging Behaviour Generation Parent Management Training Oregon (GEN PMTO)	
Su •	Upporting you with your child's wellbeing Understanding your child's feelings Understanding the impact of the pandemic on your teenager Understanding the impact of the pandemic on your child Emotional First Aid	18
Su •	upporting your child with their wellbeing Children and Young Peoples Mental Health	19

 Supporting you with your child's additional needs Understanding your child with additional needs 0-19+ years old Understanding Autism Understanding SEND Supporting Autistic Children and teens 	20-21
Supporting your relationship	22
 Understanding your relationships (young people, adults, older adults cour Family Transitions 	se)
Supporting you with domestic or family abuse	24-25
Safer Together and Healthy Relationships	
Positive ChangeEarly Repair Course	
Safeguarding and Prevent	
 Supporting you with your child's health Understanding your child's mental health and wellbeing Paediatric First Aid Ministry of Food Healthy Eating Cooking Course 	26-27
Supporting your personal development	28-33
ESOLChildcare	
 Childcare Parent Group Leader Training Empowering Parents Empowering Commu 	nities EPEC
(Being a Parent and Baby & Us)	
Teaching Assistant	
Functional Skills EnglishFunctional Skills Maths	
Community Interpreting	
Health and Social Care	
Business Administration	
Customer Service and Retail	

20-21

Supporting you through pregnancy and preparing to become a parent



Understanding Pregnancy, Labour, Birth, and your baby

This course is for parents-to-be, grandparents, carers, relatives, and friends - for everyone in the new baby's life. It combines the traditional information given on an antenatal courses such as looking after yourself in pregnancy, understanding how your baby grows and preparing for giving birth. It explains how and why you are important to the baby, whether you are the mother, father, partner, grandparent, or birth partner.

For anyone involved in the child's care..

We also have this course online for women only couples.

For more information and to sign up for this go to **www.inourplace.co.uk/towerhamlets** or speak to a member of staff at your local Family Hub or Children and Family Centre.



Mellow bumps

Mellow Bumps is a six-week programme which will help you connect with your baby and relax. You will learn more about what your baby can already do and how you can prepare to make him or her welcome. You will also talk about common questions or worries that you may have about becoming a parent. Get together with other mums-to-be and share ideas in a supportive group. For parents pre-birth and with children 0-2 years old.

Once a week for 6 weeks.



Supporting you and your baby/toddler



Understanding your baby

This course is for anyone caring for a new baby: helping you and your little one from birth to 12 months. You'll discover how your baby's brain, body, and feelings grow. We mix classic postnatal advice with a fresh way to bond with your baby covering topics like your baby's sleep, feeding, tears, fun, and childcare choices.

For parents with children 0-19 years old (25 years with SEND).

For more information and to sign up for this go to **www.inourplace.co.uk/towerhamlets** or speak to a member of staff at your local Family Hub or Children and Family Centre.



Understanding your pre-term or sick baby in hospital

This online course is for parents of premature or sick babies who are in hospital. It is also for grandparents, friends and family...anyone who is involved with your baby/babies. The course looks at you and your baby's experience of being in hospital and how to find support in the middle of everything. It also helps you to prepare for the time when you will all return home.

For parents with children 0-19 years old (25 years with SEND).

For more information and to sign up for this go to **www.inourplace.co.uk/towerhamlets** or speak to a member of staff at your local Family Hub or Children and Family Centre.



Understanding your pre-term or sick baby at home

This online course is for families of premature or sick babies who have been discharged from hospital and are now at home. The course covers sleeping, crying, feeding, development and childcare, as well as the relationship between you and your baby/babies. It also has special sections for dads/partners.

For parents with children 0-19 years old (25 years with SEND).

For more information and to sign up for this go to **www.inourplace.co.uk/towerhamlets** or speak to a member of staff at your local Family Hub or Children and Family Centre.



Baby and Us Empowering Parents Empowering Communities EPEC

This programme focuses on the first year of a child's life, emphasising relational rather than behavioural approaches. It helps parents transition into their new roles and supports them in recognising and addressing their own needs. Throughout the Baby and Us course, parents are encouraged to connect with their babies by noticing and responding to their cues. The programme also provides tools for assertive communication with other adults and effective communication with their babies through touch and body language.

For parents with children 0-1 years old.

Once a week for 10 weeks. Crèche is available.

To apply for this course please complete the enquiry form link here https://forms.towerhamlets.gov.uk/service/Parenting_adult_education_enquiry_form



Raising Happy Babies

Tower Hamlets Talking Therapies offers many webinars to support expectant parents and those with babies under one year old who feel low, anxious, or isolated. Additionally, the Raising Happy Babies course focuses on psychology, helping new mothers learn about their babies' emotional bonding, self-care, and adjusting to life with a baby.

For parents with children 0-1 years old.

Once a week for 6 weeks. Crèche is available.

Supporting you and your baby/toddler



Understanding your child 0-19+ years

This is an online course for all parents, grandparents and carers of children aged 0-19 years (or up to 25 for those with SEND). It will help you to understand your child's development and feelings. It also considers different styles of parenting, and the importance of sleep and having fun together. It helps you reflect on how you and your child communicate with each other and how this can be key to moving forward when things are tough.

For anyone involved in the child's care.

For more information and to sign up for this go to **www.inourplace.co.uk/towerhamlets** or speak to a member of staff at your local Family Hub or Children and Family Centre..



Triple P Baby / Triple P Baby online

This programme aims to prepare parents for a positive transition to parenthood and the first year with their baby, promoting sensitive and responsive care in the perinatal period. You will participate in a range of exercises to learn strategies to develop a positive relationship with your baby and help their development through new skills and behaviours.

This course is also available online if you cannot attend the face-to-face sessions. To apply for the online course please contact the PAE Team on **0207 364 2240** / **pae@towerhamlets.gov.uk**

For expectant parents or parents with children 0-12 months.

Once a week for 9 weeks. Crèche is available.



Incredible Years Pre School-Age 1-6

This programme aims to make the bond between parents and kids stronger. It helps parents learn how to interact better with their children. It also helps with handling bad behaviour by using positive parenting and managing behaviour well. The programme also helps kids with their social and emotional skills. A particular focus is for children aged 1 to 6 years looking at emotional dysregulation, aggressive and oppositional behaviour (mild to severe) e.g. hitting, biting, kicking, hair pulling. non-compliance/difficulties following instructions, attention difficulties, relationship difficulties with parents or carers, separation or general anxiety.

For parents with children 1-6 years old.

Once a week for 12 weeks. Crèche is available.

To apply for this course complete the enquiry form link here https://forms.towerhamlets.gov.uk/service/Parenting_adult_education_enquiry_form



Mellow Parenting Babies/Toddlers

Mellow Parents Course helps parents who may struggle with the challenges of parenting. Here you will get the chance to watch films of interactions between parents and their child, learning about positive parenting. You will be given tasks to "Have a Go" at home, to practise new activities or skills that you have learned on the course. During the afternoon group session you will have the opportunity to discuss your 'Have a Go', successes from what you've learned. You will also be encouraged to try new solutions to your parenting challenges.

For parents and their baby/toddler aged between 6 – 24 months.

Once week for 14 weeks. Crèche available.

Supporting you with understanding your child's/teenager's behaviour



Understanding your teenager's brain (short course)

Find out what happens to the brain as a child hits adolescence in this short course. Gain insights into how these changes contribute to the shifts in behaviour commonly observed during this developmental stage.

For parents with children 0-19 years old (25 years with SEND).

For more information and to sign up for this go to **www.inourplace.co.uk/towerhamlets** or speak to a member of staff at your local Family Hub or Children and Family Centre..



Being a Parent: Empowering Parents Empowering Communities

This group will help you understand your child's behaviour and learn positive strategies to help you as a parent. These sessions are run by parent facilitators.

- Take time out for yourself
- · Meet other parents
- Get practical support for day-to-day challenges of being a parent

For parents with children 2 - 11 years old.

Once a week for 12 weeks. Crèche is available.



Supporting you with understanding your child's/teenager's behaviour



Being a Parent 1–3-Year-Old Empowering Parents Empowering Communities EPEC

This programme combines the latest developmental science with proven parenting strategies. It covers attachment and parent-child relationships, understanding and managing children's feelings and parents' emotions, parenting roles, expectations, and culture. It also focuses on listening, communication, play, and interaction skills, positive behaviour management and discipline, and managing parent and family stress.

For parents with children 1-3 years old.

Once a week for 10 weeks. Crèche is available.

To apply for this course please complete the enquiry form link here https://forms.towerhamlets.gov.uk/service/Parenting_adult_education_enquiry_form



Incredible Years Age 3-12

This programme aims to make the bond between parents and the child stronger. It helps parents learn how to interact better with their children and handle bad behaviour by using positive parenting and behaviour management. A particular focus is on the age group of children 3-12 year olds, looking at emotional dysregulation, aggressive and oppositional behaviour (mild to severe) e.g. hitting, biting, kicking, hair pulling. Non-compliance/difficulties following instructions, attention difficulties, relationship difficulties with parents or carers, separation or generalised anxiety.

For parents with children 3-12 years old.

Once a week for 12 weeks. Crèche is available.



Strengthening Families Strengthening Communities

This programme is for parents with children from birth-19 years old (25 years old with SEND) and is designed to promote effective behaviour management with children. As well as encouraging community involvement with parents, you will learn new skills for communicating with children. You will discuss and practice positive discipline and setting boundaries. You will explore ways to reduce conflict and challenge behaviour, as well as learning more about child development.

For parents with children 0-19 years old (25 years with SEND).

Once a week for 12 weeks. Crèche is available.

To apply for this course complete the enquiry form link here https://forms.towerhamlets.gov.uk/service/Parenting_adult_education_enquiry_form



Supporting you with understanding your child's/teenager's behaviour



Classes will help you to share common concerns about your parenting and understand your child's behaviour, in order to best support them. You will learn effective positive parenting strategies, gain skills to manage common behaviours and issues, learn how to understand and promote your child's development and get support from other parents.

For parents with children 2-11 years old.

Once a week for 8 weeks. Crèche is available.

To apply for this course complete the enquiry form link here https://forms.towerhamlets.gov.uk/service/Parenting_adult_education_enquiry_form



This programme is for parents who want to develop positive connections with their teenager or have worries about issues like non-cooperation, aggression, or want to stop behavioral problems before they start.

For parents with children 12-18 years old.

Once a week for 9 weeks.



Managing Challenging Behaviour

This programme looks at behaviour that may be challenging. Learn how to support positive behaviour and the importance of effective communication and management of challenging behaviour. You will also understand how to support those involved in incidents of challenging behaviour.

For parents with children 0-19 years old (25 years with SEND).

Once a week for 12 weeks. Crèche is available.

Eligibility criteria for this course, you must:

- Have lived in the UK 3 years or more and either be:
- Unemployed; or have
- Household income less than 21,157.50; or
- In receipt of out of work benefits

To apply for this course complete the enquiry form link here https://forms.towerhamlets.gov.uk/service/Parenting_adult_education_enquiry_form



Generation Parent Management Training Oregon

Generation Parent Management Training Oregon is a US evidence-based intervention developed to design help parents strengthen their families at all levels. This model teaches parenting skills that encourage children's cooperation and positive social behaviour, preventing and reducing mild to severe behaviour problems in young people aged 8-14 at risk of getting involved in serious youth violence.

For parents with children 0-19 years old (25 years with SEND).

Once a week for 12 weeks. Crèche is available.

To apply for this course complete the enquiry form link here

Supporting you with your child's wellbeing



Understanding your child's feelings

This is a short course that will help you to understand more about your child and what they are feeling. If you like this you might like the bigger 'Understanding your child or 'Understanding your child with additional needs' courses too.

For parents with children 0-19 years old (25 years with SEND).

For more information and to sign up for this go to **www.inourplace.co.uk/towerhamlets** or speak to a member of staff at your local Family Hub or Children and Family Centre.



Understanding the impact of the pandemic on your child/teenager

These short courses are about understanding how the coronavirus pandemic may have affected your child/teenager emotionally. You may have noticed that your child/teenager's interests have changed since returning to school, or that your child/teenager is more anxious, or you might be worried about their social life. This course may help you to process the impact of the pandemic on your child/teenager.

For parents with children 0-19 years old (25 years with SEND).

For more information and to sign up for this go to **www.inourplace.co.uk/towerhamlets** or speak to a member of staff at your local Family Hub or Children and Family Centre.



Emotional First Aid

This course offers an overview of mental health and wellbeing in relation to parenting. Learn strategies to manage anxieties, identify stress factors, gain a better understanding of ourselves and promote a healthier sense of wellbeing.

For parents with children 0-19 years old (25 years with SEND). Once a week for 6 weeks. Crèche is available.

To apply for this course complete the enquiry form link here

Supporting your child with their wellbeing



Children and Young People's Mental Health

If you want to learn about mental health issues to support children and young people that you work with, or those you care for in your own life, this course is perfect for you. It will teach you about supporting mental health and emotional wellbeing. You will also learn about issues facing children and young people including depression, anxiety and conduct disorder, as well as factors that affect their mental health and the impact these can have on them and their lives.

For parents with children 0-19 years old (25 years with SEND).

Once a week for 12 weeks. Crèche is available.

Eligibility criteria for this course, you must:

- Have lived in the UK 3 years or more and either be:
- Unemployed; or have
- Household income less than 21,157.50; or
- In receipt of out of work benefits

To apply for this course complete the enquiry form link here

Supporting you with your child's additional needs



Understanding your child with additional needs 0-19+yrs

This course is for parents, relatives and friends of children who may have a physical or learning disability, autism, or communication differences. In the UK, you may be within the SEND Special Educational Needs and Disabilities system. The course is in two sections. Level 1 helps you to understand your child. Level 2 looks at some particular aspects of parenting: sleeping and anger management, together with more about how we interact with each other. Understanding this can make it easier to work with your child's behaviour as well as supporting their development.

For parents with children 0-19 years old (25 years with SEND).

For more information and to sign up for this go to **www.inourplace.co.uk/towerhamlets** or speak to a member of staff at your local Family Hub



Understanding Autism

This programme is for parents who wish to increase their knowledge and understanding of autism. Find out what autism means and how it is diagnosed and learn more about the characteristics that may be present in people with autism.

For parents with children 0-19 years old (25 years with SEND).

Once a week for 12 weeks. Crèche is available.

Eligibility criteria for this course, you must:

- Have lived in the UK 3 years or more and either be:
- Unemployed: or have
- Household income less than 21,157.50; or
- In receipt of out of work benefits

To apply for this course complete the enquiry form link here



Having a child or loved one receive an autism diagnosis can be worrying and unsettling. It's difficult to know how best to support autistic children's needs without external guidance. This course can teach you how to offer support to help autistic young people live healthy and fulfilling lives. It can be useful both if you are going through diagnosis, and also if you feel you need extra resources to help support a developing autistic child.

For parents, family members, community workers, or volunteers who interact closely with autistic children.

Once a week for 12 weeks. Crèche is available.

Eligibility criteria for this course, you must:

- Have lived in the UK 3 years or more and either be:
- Unemployed; or have
- Household income less than 21,157.50; or
- In receipt of out of work benefits

To apply for this course complete the enquiry form link here



Supporting your relationship



Understanding your relationships (young people, adults, older adults course)

This course is for anyone who is in a romantic relationship. You may want to celebrate your relationship, give it a bit of an MOT or you may feel your relationship is in need of some attention. Maybe you feel you are drifting, or perhaps things have been difficult lately and you're looking for a way forward. The course covers feelings, communication, conflict in relationships, anger, repair and more.

For parents with children 0-19 years old (25 years with SEND).

For more information and to sign up for this go to **www.inourplace.co.uk/towerhamlets** or speak to a member of staff at your local Family Hub or Children and Family Centre.

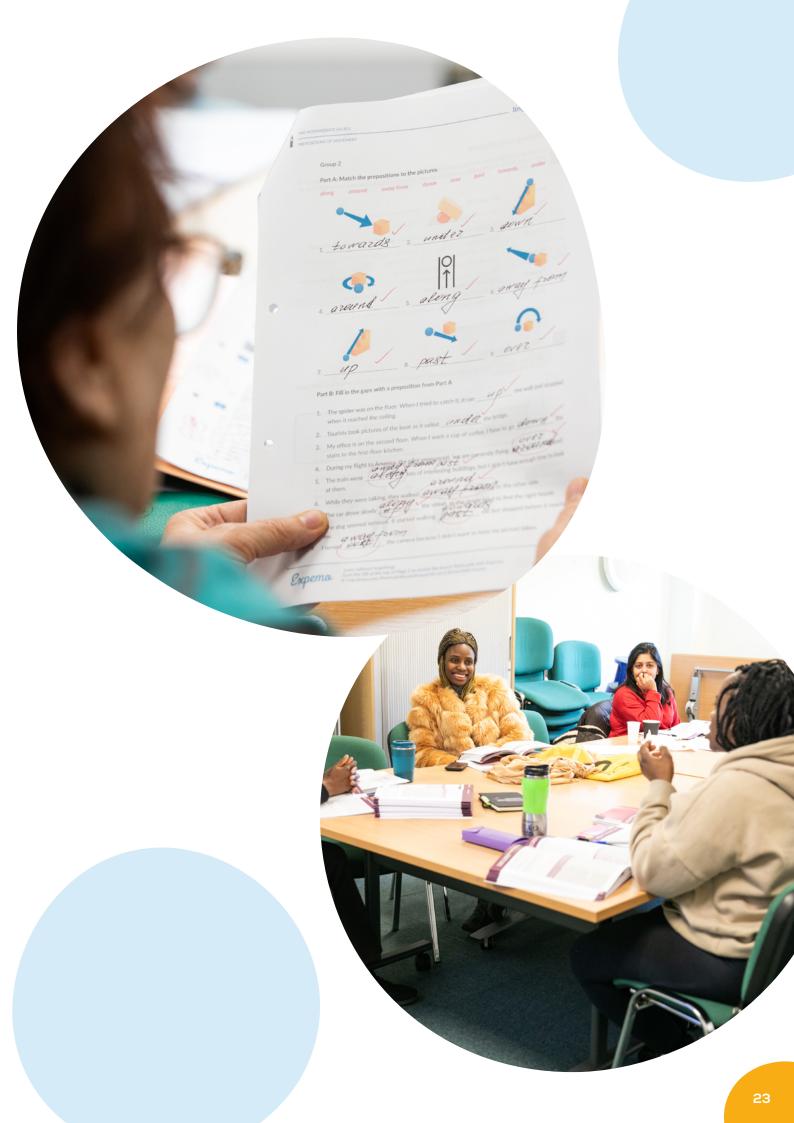


Family Transitions

For parents who are experiencing personal distress after separation or divorce, which is impacting on their parenting.

For parents with children 0-19 years old (25 years with SEND).

Once a week for 6 weeks. Crèche is available.



Supporting you with domestic or family abuse



Safer Together and Healthy Relationships

This workshop explores the types of and risk factors of domestic violence and abuse, the physical and psychological effects and the behaviours displayed by an abusive person. It explores what a healthy relationship is, and what the impact of domestic violence on survivors and their children has. We discuss the help seeking process and support range for survivors.

For parents with children 0-19 years old (25 years with SEND).

Once a week for 4 weeks. Crèche is available.

To apply for this course complete the enquiry form link here https://forms.towerhamlets.gov.uk/service/Parenting_adult_education_enquiry_form



Positive Change

This programme is for mothers who have experienced domestic abuse. It supports mums to build on their relationship with their children and raise awareness of conflict within their home. Classes will give you the opportunity to meet and share with other mums who have had similar experiences. You will explore the impact of conflict and strengthen the bond between you and your family.

For parents with children 0-19 years old (25 years with SEND).

Once a week for 4 weeks. Crèche is available.

To apply for this course complete the enquiry form link here https://forms.towerhamlets.gov.uk/service/Parenting_adult_education_enquiry_form



Early Repair is a brief course for fathers to help you develop ways to deal with conflict at home. All long-term relationships have differences which can lead to heated disputes. If you've found yourself losing your temper with your partner or family, this course is for you. It will help you respond in the best way you can, for the benefit of you and your family. Referrals can be passed over by children's services professionals, so you can pop into your local Children and Family Centre or Family Hub and make a request.

For parents with children 0-19 years old (25 years with SEND).

Once a week for 4 weeks. Crèche is available.

To apply for this course complete the enquiry form link here https://forms.towerhamlets.gov.uk/service/Parenting_adult_education_enquiry_form



Safeguarding and Prevent

This programme delves into various aspects of safeguarding, including identifying signs of abuse, understanding legal and ethical responsibilities, implementing effective reporting procedures, and ensuring the well-being of children and young adults including online safety.

For parents with children 0-19 years old (25 years with SEND).

Once a week for 4 weeks. Crèche is available.

Eligibility criteria for this course, you must:

- Have lived in the UK 3 years or more and either be:
- Unemployed; or have
- Household income less than 21,157.50; or
- In receipt of out of work benefits

To apply for this course complete the enquiry form link here

Supporting you with your child's health



Understanding your child's mental health and wellbeing

This is a short course designed to frame our courses Understanding your child: from toddler to teenager or understanding your child with additional needs. It provides a deeper understanding of mental health for parents who might be concerned about mental wellbeing or just want to learn more about it.

Understanding your child's mental health and wellbeing will help you to tune into how you can help your child or teenager process their emotions effectively and also understand mental health difficulties such as depression, anxiety and self-harm. Your child's mental health and wellbeing is for all parents, grandparents and carers of children aged between six months to 19 years.

The resources are tailored so that whatever their age, you can use the ideas and techniques to help better understand your child, their mental health and how to nurture them.

For parents with children 0-19 years old (25 years with SEND).

For more information and to sign up for this go to **www.inourplace.co.uk/towerhamlets** or speak to a member of staff at your local Family Hub or Children and Family Centre.



Paediatric First Aid

Paediatric first aid course covers various kinds of serious injuries and how to assess them before getting medical attention. Choking, cardiopulmonary resuscitation (CPR), head trauma, bleeding and broken bones are some of the topics which will be covered.

This course is offered non accredited over half a day and accredited over 2 full days or 4 half day sessions.

For parents with children 0-19 years old (25 years with SEND). Crèche is available.

To apply for this course complete the enquiry form link here https://forms.towerhamlets.gov.uk/service/Parenting_adult_education_enquiry_form

Ministry of Food Healthy Eating/ Cooking Course

Jamie Oliver's Ministry of Food learn to cook programme combines practicalities of cooking and teaching with fun tips, tasting, nutrition and activities to really bring healthy eating and cooking to life. The course includes Jamie Oliver recipes that have been nutritionally analysed and developed to provide a healthy balance of meals, based on the UK's nutritional guidelines.

For parents with children 0-19 years old (25 years with SEND).

Once a week for 8 weeks. Crèche is available.



Supporting your personal development



English for Speakers of Other Languages (ESOL)

ESOL (English for Speakers of Other Languages) is aimed at non-native English speakers looking to take up a new language or develop their skills. If you would like to improve your speaking, listening, and writing skills but struggle, ESOL is the best starting point. Levels on offer are E1, E2, E3 and L1. Please note the level for each course is set following results from the assessments.

For parents with children 0-19 years old (25 years with SEND).

Once a week for 4 weeks. Crèche is available.

Eligibility criteria for this course, you must:

- Have lived in the UK 3 years or more and either be:
- · Unemployed; or have
- Household income less than 21,157.50; or
- · In receipt of out of work benefits

To apply for this course complete the enquiry form link here



This qualification will help you to build the knowledge and skills needed when working with children and young people from birth to 19 years of age. It covers a diverse range of job roles and occupational areas working in child care settings including early years and social care. Levels on offer are 1 and 2. Level 3 requires learners to apply for an Advanced Learner Loan.

For parents with children 0-19 years old (25 years with SEND).

Once a week for 12 weeks for Level 1 (Other levels the number of weeks increases) Crèche is available.

Eligibility criteria for this course, you must:

- Have lived in the UK 3 years or more and either be:
- Unemployed; or have
- Household income less than 21,157.50; or
- In receipt of out of work benefits

To apply for this course complete the enquiry form link here https://forms.towerhamlets.gov.uk/service/Parenting_adult_education_enquiry_form



Parent Group Leader Training Empowering Parents Empowering Communities EPEC (Being a Parent and Baby & Us)

Parent Group Leader training will help you to become programme facilitators in peer supported parenting programmes. As part of the training, you'll learn to lead groups for parents of children aged 1–3 and Baby and Us courses in your community, with ongoing support from EPEC supervisors. You will teach parents practical communication skills to raise confident, happy, and cooperative children.

For Parents with children 0-19 years old (25 years with SEND)

Once a week for 10 weeks. Crèche is available.

To apply for this course please complete the enquire form link here https://forms.towerhamlets.gov.uk/service/Parenting_adult_education_enquiry_form

Supporting your personal development



Teaching Assistant

This short course will explore how literacy and numeracy is fundamental in primary schools. You will learn how to manage behaviour and develop your knowledge and understanding of working in a school and college. The course will cover areas such as children and young people's development, safeguarding, communication, equality, and diversity.

For parents with children 0-19 years old (25 years with SEND).

Once a week for 12 weeks for Level 1 (Other levels the number of weeks increases) Crèche is available.

Eligibility criteria for this course, you must:

- Have lived in the UK 3 years or more and either be:
- · Unemployed; or have
- Household income less than 21,157.50; or
- In receipt of out of work benefits

To apply for this course complete the enquiry form link here

https://forms.towerhamlets.gov.uk/service/Parenting_adult_education_enquiry_form



Functional Skills English

This course is a GCSE equivalent accredited qualification for those learners who are looking to gain English accreditation. Levels on offer are 1 and 2.

For parents with children 0-19 years old (25 years with SEND).

Once a week for 12 weeks for Level 1 (Other levels the number of weeks increases) Crèche is available.

Eligibility criteria for this course, you must:

- Have lived in the UK 3 years or more and either be:
- Unemployed; or have
- Household income less than 21,157.50; or
- In receipt of out of work benefits

To apply for this course complete the enquiry form link here



Functional Skills Maths

This course is a GCSE equivalent accredited qualification for those learners who are looking to gain their maths accreditation. Levels on offer are 1 and 2.

For parents with children 0-19 years old (25 years with SEND).

Once a week for 12 weeks for Level 1 (Other levels the number of weeks increases) Crèche is available.

Eligibility criteria for this course, you must:

- Have lived in the UK 3 years or more and either be:
- Unemployed; or have
- Household income less than 21,157.50; or
- · In receipt of out of work benefits

To apply for this course complete the enquiry form link here

https://forms.towerhamlets.gov.uk/service/Parenting_adult_education_enquiry_form



Community Interpreting

This session is aimed at learners who speak fluent English and another language, and want to develop their linguistic skills and knowledge to develop a career as a community interpreter.

For parents with children 0-19 years old (25 years with SEND).

Once a week for 12 weeks for Level 1 (Other levels the number of weeks increases) Crèche is available.

Eligibility criteria for this course, you must:

- Have lived in the UK 3 years or more and either be:
- Unemployed; or have
- Household income less than 21,157.50; or
- In receipt of out of work benefits

To apply for this course complete the enquiry form link here

Supporting your personal development



Health and Social Care

Health and social care qualifications provide learners with the knowledge and skills needed to work with some of society's most vulnerable people including the elderly, children, and adults with learning difficulties.

For parents with children 0-19 years old (25 years with SEND).

Once a week for 12 weeks for Level 1 (Other levels the number of weeks increases) Crèche is available.

Eligibility criteria for this course, you must:

- Have lived in the UK 3 years or more and either be:
- Unemployed; or have
- Household income less than 21,157.50; or
- In receipt of out of work benefits

To apply for this course complete the enquiry form link here

https://forms.towerhamlets.gov.uk/service/Parenting_adult_education_enquiry_form



Business Administration

This qualification covers a wide range of administrative functions for individuals looking to develop their skills and knowledge to work in an office.

For parents with children 0-19 years old (25 years with SEND).

Once a week for 12 weeks for Level 1 (Other levels the number of weeks increases) Crèche is available.

Eligibility criteria for this course, you must:

- Have lived in the UK 3 years or more and either be:
- Unemployed; or have
- Household income less than 21,157.50; or
- · In receipt of out of work benefits

To apply for this course complete the enquiry form link here



Customer Service and Retail

This qualification provides the underpinning knowledge required by employees to work in a range of customer service roles. You will gain essential knowledge on how to carry out tasks such as managing information and supporting events.

For parents with children 0-19 years old (25 years with SEND).

Once a week for 12 weeks for Level 1 (Other levels the number of weeks increases) Crèche is available.

Eligibility criteria for this course, you must:

- Have lived in the UK 3 years or more and either be:
- Unemployed; or have
- Household income less than 21,157.50; or
- In receipt of out of work benefits

To apply for this course complete the enquiry form link here



Schedule for September - December

Monday

ESOL

9 weeks 7th October-9th December 1:00pm-3:00pm John Smith Family Hub

SFSC Bengali

5 weeks 9th September-7th October 10:00am-12:30pm John Smith



SFSC English

5 weeks 11th October-9th December 10:00am-1:00pm Overland

(Olga site)

Triple P Baby

8 weeks **Dates TBC** 10:00am-12:00pm

Harry Gosling Primary School

Tuesday



ESOL

18 weeks 24th September-28th January 12:00noon-3:00pm Around Poplar **Around Poplar** Children and **Family Centre**

EPEC PGL Training Baby and

7 weeks 8th Oct-19th Nov 2024 10:00am-2:00pm Meath Gardens **Meath Gardens** Family Hub



Triple P Baby

8 weeks 17th Sept-12th Nov 10:00am-12:00pm

Wapping Children and Family Centre



ECBAP1-3 year old

10 Weeks 3rd September-5th November 10:00am-2:00pm

John Smith Family Hub

Mellow Bumps

17th Sept 2024-22nd Oct 2024 **Toy House Library**



Health & Social Care

12 weeks 17th Sept-10th December 9:30am-1.30pm

Overland Family Hub

Wednesday



ESOL

18 weeks 25th September-29th January 10:00am-1:00pm Ocean Children

and Family Centre



Triple P

8 weeks 11th September-6th November 10:00am-12:30pm Overland

(Olga site)



EFA Bengali

6 weeks 13th November-18th December 10:00am-12:30pm

Overland **Family Hub**



GEN PMTO

12Weeks 18th September-11th December 10:00am-12:30pm

John Smith **Family Hub**

Thursday



ESOL

9 weeks 10th October-12 th December 9:30am-11:30am

Marner Children and Family Centre

ESOL

18 weeks

26th September-

30th January

10:00am-1:00pm

Online

ESOL

conversation club

18 weeks

26th September-

30th January

10:00am-1:00pm

John Smith

Family Hub

Positive Change

12 Weeks

19th September-

12th December

10:00am-

12:00pm

John Smith

Family Hub

EPEC BAP 1-3



ESOL and Maths

9 Weeks 11th October-13th December 9:30am-11:30am Collingwood Children and



ESOL

18 weeks 27th September-31st January 12:00noon-3:00pm

Chrisp Street Children and **Family Centre**



Incredible **Years**

12 weeks 13th September 2024-13th December 2024 10:00am-12:00pm Overland (Olga site)



14 Weeks 13th September-13th December 9:30am-12:30pm Online



Childcare

14 Weeks 13th September-13th December 9:00am-2:00pm Mowlem Children and Family Centre

year old 9 Weeks

3rd October - 5th December 2024 10:00am-2:00pm

Overland Family Hub

SFS Bengali 12 Weeks

12th September-5th December 10:00am-12:00pm

Mowlem Children and Family Centre

Support Work in schools

16 Weeks 26th September-30th January 9am-12pm

Chrisp Street Children and **Family Centre**





How to apply

Do you meet the relevant criteria for your selected programme/course?



Follow instructions below on how to apply for your chosen programme or course.



Contact the team to discuss your individual circumstances and receive further guidance and support.

Complete an online Parenting Adult Education Course Enquiry Form



You can access our enquiry form here https://forms.towerhamlets.gov.uk/service/Parenting_adult_education_enquiry_form or scan the QR code.

Once completed and submitted your information will be sent to the team to process and add to the relevant waiting list.

If you don't have access to the internet on a phone or computer, come to your local Children and Family Centre or Family Hub and speak to someone at reception to book onto the course.

Once you attend in person, a member of the team will take your ID number and support you apply for the relevant programme/course online. If you cannot do this, they will take your details to share with the team. Staff will confirm your personal details to ensure our information is up to date and you can also highlight any support needs. Please don't forget to mention if you will need the use of crèche.

How will I know I have been offered a place?

A member of staff from the Parenting Adult Education Team will contact you one or two weeks before the programme/course assessment or start date to invite you in and confirm your place on the course.

What should I do if I have not received a call or been offered a place?

If you do not receive a call, it may mean that unfortunately you do not have a place on the course this time. Our courses do often have long waiting lists, but we will always keep you on a waiting list until we deliver the course again, and you will be contacted when you have a place. You are welcome to contact our team at any time to discuss your place and to check your status.

What happens if I turn up to a programme/course without booking or confirmation?

It is your responsibility to ensure that you have a place before you arrive at one of our programmes/courses. Our venues hold a specific number of people and these are allocated via our booking system. If they are overfilled, we are in breach of health and safety regulations. People turning up on the day without prior booking may be turned away.

Waiting list

For all our programmes/courses we have a waiting list. If you are not offered a place for your preferred date, you will remain on the list until the next date becomes available. In certain cases, places may become available due to cancellations and we will make every effort to contact you to book you in. Please note in cases where we have long waiting lists, we make every effort to arrange more programmes/courses to meet the needs of our families.

Refreshments

Refreshments are not provided as part of our programmes/courses. However, certain venues have their own arrangements. We request families to make their own arrangements in relation to refreshments for themselves and their children (if they are placed in the crèche).

Parking

The venues we use do not have parking facilities. Centres may have resident/pay-and-display on-street parking. Please plan well ahead when travelling to the venues.

Venue information and contact details

Below is a list of addresses and contact details for all the Family Hubs and Children and Family Centres in Tower Hamlets.

Address	Contact
Around Poplar Children and Family Centre, 115 Three Colt Street, London E14 8AP	020 7364 0540
Chrisp Street Children and Family Centre, 45 Kerbey Street, London E14 6AW	020 7364 2856
Isle of Dogs Family Hub, Millwall Park, Stebondale Street, London E14 3BX	020 7364 1179
Marner Children and Family Centre, Devas Street, London E3 3LL	020 7364 3534
Mile End Children and Family Centre, 9 Bede Square, Joseph Street, off Bow Common Lane, London E3 4GY	020 7364 7557
Overland Family Hub, 60 Parnell Road, London E3 2RU	020 7364 1925 020 7364 3100
Overland (Olga site), 25 Medway Road, London E3 5DS	020 7364 0537
John Smith Family Hub, 90 Stepney Way, London E1 2EN	020 7364 6605 020 7364 0544
Ocean Children and Family Centre, Whitehorse Road, London E1 OND	020 7364 0423
Ocean (Shadwell site), 418-412 Cable Street, London E1 0AF	020 7364 0349
Wapping Children and Family Centre, 15 Richard Street, London E1 2JP	020 7364 7935
Meath Gardens Family Hub, 1 Smart Street, London E2 OSN	020 7364 0539
Mowlem Children and Family Centre, Wadeson Street London E2 9DL	020 7364 7935
Collingwood Children and Family Centre, St Bartholomew Gardens, Buckhurst Street, London E1 5QT	020 7364 0539

If you would like to discuss our courses or to receive information and advice, please contact:

Syeda Pasha 020 7364 0421 07984 277 662

PAE@towerhamlets.gov.uk

Venue map

Overland Family Hub, 60 Parnell Road, Bow, London, E3 2RU

4

Meath Gardens Family Hub, 1 Smart Street, London, E2 OSN

Marner Children and Family Centre, Devas Street, London, E3 3LL

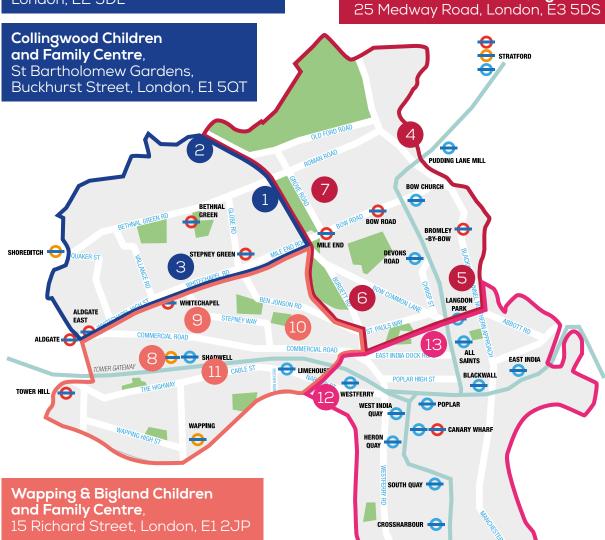
Mile End Children and Family Centre, 9 Bede Square, Joseph Street, Off Bow Common Lane, London, E3 4GY

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5

Mowlem Children and Family Centre, Wadeson Street, London, E2 9DL

Overland (Olga site),



John Smith Family Hub, 90 Stepney Way, London, E1 2EN

10 Ocean Children and Family Centre, Whitehorse Road, London, E1 OND

Ocean (Shadwell site) 418 Cable Street, E1 OAF Around Poplar Children and Family Centre. 115 Three Colt Street, London, E14 8AP

MUDCHUTE -

ISLAND GARDENS 🛑

12

Chrisp Street Children and Family Centre. 45 Kerbey Street, London, E14 6AW 13

Isle of Dogs Family Hub, Millwall Park, Stebondale Street, London, E14 3BX

Partner organisations



The WEA

London and Southern Regions 4 Luke Street London, EC2A 4XW

0300 303 3464 www.wea.org.uk



ELATT

260 Kingsland Rd London, E8 4DG

0800 0420 184 www.elatt.org.uk hello@elatt.org.uk



VAWG and Hate Crime Team

Directorate of Health, Adults and Community London Borough of Tower Hamlets Council Tower Hamlets Town Hall 160 Whitechapel Road London E1 1BJ

020 7364 6211 www.towerhamlets.gov.uk



Learning Curve Group

Dunelm Rise, Durhamgate, County Durham, DL16 6FS

01388 777129 www.learningcurvegroup.co.uk



The Toyhouse Centre

92, St Paul's Way, London, E3 4AL

020 7987 7399 07497 112 268 info@toyhouse.org.uk www.toyhouse.org.uk





eTraining

131 Hayes Lane, Bromley, Kent, BR2 9EJ

0800 3288331 0208 462 7745 clair.petit@etraining-uk.com www.etraining-uk.com



DOCKLANDS OUTREACH

Docklands Outreach

St Matthias Community Centre, 113 Poplar High Street, London, E14 0AE

www.dockout.org.uk



The Positive Change Service

Eva Armsby Family Centre 6 Glamis Road, Shadwell London, E1W 3EG

020 7364 3015 eafc.referrals@towerhamlets.gov.uk



Idea Store Learning

London Borough of Tower Hamlets www.ideastore.co.uk



The Parent and Family Support Service

London Borough of Tower Hamlets Parent Advice Centre 30 Greatorex Street London, E1 5NP

0207 364 6398 Parenting@towerhamlets.gov.uk



East London Foundation Trust

Tower Hamlets Talking Therapies 71 Johnson Street, London, E1 0AQ

www.towerhamletstalkingtherapies.nhs.uk

Notes

Notes

Early Help and Children and Families Service 1st Floor, Tower Hamlets Town Hall 160 Whitechapel Road London, E1 1BJ

PAE@towerhamlets.gov.uk

www.towerhamlets.gov.uk/parenteducation

